

IT Systems Provision Equipment Hosting & Managed Bandwidth

The oncore IT Network Operations Centre (NOC), based in the City of London, is advantageously located within one of Level 3 Communications' global data centres, thereby benefiting from direct access to one of the world's largest and robust communications infrastructures. By being able to provide a combined equipment provision, hosting and bandwidth service based on such an infrastructure, oncore IT is able to deliver the highest services levels available to small and medium sized business in the UK today.

The Benefits

World Class Technology - we are accredited by some of the world's leading technology vendors including Microsoft, HP/Compaq, Cisco and Juniper so you can be assured that we only deliver world class technology solutions backed up by the highest levels of skills and expertise.

System Resilience, Security and High Availability - we guarantee the environment in which your systems are housed, with fully redundant power and communications and the assurance that your equipment is operating within the manufacturers' optimum conditions.

Multiple Communications Options - having access to Level 3 Communications' global network of nearly all the major telecommunications providers worldwide, enables us to provide you with many options, from the most basic broadband service, through to the most complex of MPLS solutions.

Key Service Features

IT Systems Provision - as part of our fully outsourced IT solution, oncore IT provides you with all the computer hardware and software necessary to meet your business requirements for the duration of our agreement with you. All hardware equipment and software is procured from branded vendors and where appropriate, oncore IT will supply, install and support these products. oncore IT may from time to time (with your agreement) provide an equivalent or better alternative make, model, specification, configuration and version of any hardware or software.

Equipment Hosting Service - oncore IT provides equipment cabinets Level 3's co-location suite. Our hosting facility is based within Level 3's, Class A data centre and has mains power back up, fire detection and suppression systems and 24-hour building security. Each cabinet is secured with sufficient power and communications provision. The facility is operated on a 7 x 24 basis and our clients can request out of normal working hours access.

Managed Bandwidth - provided in conjunction with our hosting service (as detailed above) or as a managed service on its own, oncore IT will provide internet and Wide Area Network (WAN) connections to your office locations as part of the PReSS system. These will be backed to an ISP and oncore IT will manage the relationship and the escalation of any faults on your behalf. oncore IT will constantly monitor your bandwidth via the PReSS system to verify availability and performance and you can view live statistical information on the availability of bandwidth through oncore IT's website, via a secure password protected login.