

Archiving SAP Content with Hitachi Content Platform and OpenText Software from OnData

Organizations that use SAP solutions must contend with ever-increasing database size, reliance on unstructured content and the need to retain content to meet strict regulatory and governance requirements. OnData can deploy Hitachi Content Platform, in combination with OpenText archiving software, to improve the SAP environment and yield significant benefits.



Achieve Maximum Benefit from SAP Investments, Improve Content Storage and Compliance

OnData

As a cloud managed service provider with vast experience in delivering and managing critical IT infrastructure, OnData excels in deploying scalable, high performance solutions.

By enabling Hitachi Content Platform, in combination with OpenText archiving software, OnData can help you achieve maximum benefit from SAP investments.

Business Challenges

Adopting SAP solutions has helped organizations improve their operations and raise the quality of customer service. Yet, with each SAP transaction, which increases the size of the SAP database, there is often non-SAP content relating to the transaction, such as email and office documents, that needs to be managed. The need to access and manage both SAP and non-SAP content and comply with regulatory and corporate governance policies regarding data retention means organizations face certain challenges as their SAP deployments evolve and grow.

A growing database not only requires more storage, but also can adversely impact system performance and increase backup and restore durations, thereby potentially reducing system availability. A larger database also requires more time and resources to upgrade.

Besides content held in SAP databases, users also need to access unstructured content, such as proposals, contracts and invoices. Difficult, out-of-context access to this unstructured content results in slower, more labor-intensive, high-cost processes with poorer customer service.

Finally, there is increased focus on corporate governance and the need to comply with legislation, such as the Sarbanes-Oxley law. This means content must be retained in a compliant manner to support litigation readiness and avoid negative disclosures.

The Solution

Hitachi Content Platform and archiving software from OpenText, the leader in providing enterprise content management

(ECM) solutions for SAP applications, are a powerful combination. Together, these tools help enhance the SAP environment and address these business challenges.

OpenText Data Archiving for SAP Solutions slows database growth and improves performance. It offloads aged data and documents while maintaining access to them.

OpenText Archiving for SAP Solutions provides the capability to integrate unstructured content or documents with SAP transactions, paper documents, office documents, any electronic document, emails, incoming documents and outgoing documents.

OpenText Document Access for SAP Solutions enables process-oriented grouping of content, giving users a consolidated 360 degree view of the content from various production SAP systems and the archive.

Beyond these, OpenText is able to draw on its long-standing collaboration with SAP to also offer a range of additional products that help leverage and enhance enterprise-wide SAP applications.

Hitachi Content Platform integrates with OpenText archiving software (OpenText Enterprise Library) to provide secure, compliant, archival storage. It enforces retention time frames set by the application layer (see Figure 1).

Organizations are able to gain maximum benefit from their SAP investment, plus achieve improved content storage and compliance by extending their SAP environments with OpenText software and Hitachi Content Platform.

OpenText Solutions for SAP Applications

In addition to SAP Archive by OpenText and SAP Document Access by OpenText, which are resold by SAP, OpenText also offers extensions that enable organizations running SAP software to securely manage all documents and content (including content from non-SAP sources) within a single content repository. These extensions include solutions for vendor invoice management, customer information management, supplier information management and more.

Hitachi Content Platform

This robust object storage solution enables effective, long-term, fixed content data preservation. Designed to seamlessly integrate into an existing enterprise storage infrastructure, the high-performance, high-availability, highly scalable archiving solution satisfies an organization's regulatory compliance requirement. It ensures the secure, long-term preservation and fast search and retrieval of valuable business records.

Key Benefits

- More efficient and faster processes through improved system response times and better access to information
- Reduced system backup duration and improved system availability through reduction in restore time

- Faster and less resource-intensive system upgrades
- Integration of SAP and non-SAP documents into SAP processes, allowing faster access and enabling improved customer service
- Improved compliance and litigation readiness
- Reduced total cost of ownership (TCO) through archiving of aged content out of the database
- Reduced TCO through use of Hitachi Content Platform storage, which is easier to manage and scales better than optical and alternative disk-based offerings, such as network attached storage (NAS) or content addressed storage (CAS)

Solution Highlights

- System scalability that supports enterprise growth
- Data retention enforced all the way through to the "write once, read many" (WORM) (unalterable) storage layer
- Duplicate elimination for efficiency
- Encryption for added security
- Ongoing content authenticity verified at the storage layer
- Ability to "shred" content to ensure complete removal upon content deletion
- Extension of standard SAP ArchiveLink beyond SAP content
- Archiving of paper documents, desktop documents, email, print lists and outbound documents; support for decommissioning of host systems
- Bulk import and high-volume scanning
- Viewing with notes and annotation capability
- Virtual foldering — improved process effectiveness through better access (360 degree view) to content



Figure 1. Extend SAP environments with OpenText software and Hitachi Content Platform.

- Range of viewing choices — SAP GUI, SAP NetWeaver Portal, OpenText's web-based user interfaces and Content Server, custom web pages
- Full support for disaster recovery, high availability, local caching configurations
- Use of SAP security and authorization

Find out more

For further information about how to achieve maximum benefit from SAP investments, contact OnData today:

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